APPENDIX A

Overview of the long-term benefits as identified during the Diagnostic

Workstream	Description	Estimated Annualised financial opportunity (lower bound)	Estimated Annualised financial opportunity (upper bound)	Measurement Period Annualised benefit (pre- COVID actual)
Older Adults 1 Reablement	Ensure additional people who could benefit from reablement are systematically identified and referred into the care pathway Make further improvements to the reablement care pathway and outcomes to ensure consistency	£3,8M	£4,9M	£4,6M
OA2 Consistent and enhanced decision making	Prevent inappropriate admissions to residential care Improve the consistency of allocating domiciliary care and direct payment	£1,7M	£2,2M	£1,3M
OA3 Quality Improvements	Improvements to the quality and consistency of assessments and reviews (across both the Customer Service Centre and locality-based practitioners)	£1,4M	£1,8M	£1,5M

Workstream	Description	Estimated Annualised financial opportunity (lower bound)	Estimated Annualised financial opportunity (upper bound)	Measurement Period Annualised benefit (pre- COVID actual)
Working Age Adult (WAA)1 Enablement and WAA3 Consistent and enhanced decision making	Improve the independence of an identified cohort of service users in the community and improve the consistency of allocating support packages to mental health and learning disability service users, and enable more independent living where appropriate	£0,4M and £1,1M	£0,8M and £1.4M	£2,2M
WAA2 Change to setting of care	Move an identified cohort of people from residential care to supported living	£0,7M	£1,2M	£0,8M
WAA4 Quality Improvements	Improvements to the quality and consistency of assessments and reviews (across both the Customer Service Centre and locality-based practitioners)	£1,2M	£1,6M	£1.4M
		£10,4M	£13,9M	£11,8M